(ख) और (ग) मामले की जांच-पड़ताल की जा रही है।

Complaints against compulsory Payment of warranty/service charges for EC T.Vs.

2487. SHRI KAILASH PATI MISHRA :

SHRI ASHWANI KUMAR:

Will the PRIME MINISTER be pleased to state :

(a) what action has been taken on each of the complaints sent by consumer association, VOICE, regarding compulsory payment of warranty/service charges on purchase of E.C. T.Vs., giving the names of consumers, nature of complaints ;

(b) what is the number of consumers registered with ECIL for BW/ colour T.V. sets at each delivery centre, up-to-date, alongwith the sale price of each model of T.V. at each delivery centre ; and

(c) what are the main features of each model of EC T.V. and how many sets of each model are to be produced in next 12 months and how many sets of each model are likely to be sold at each delivery centre during the same period ?

THE MINISTER OF STATE IN THE MINISTRY OF SCIENCE AND TECHNOLOGY AND IN THE DEPARTMENTS OF OCEAN DEVELOPMENT, ATOMIC ENERGY, ELECTRONICS AND SPACE (SHRI SHIVRAJ PATIL): (a) Following representations have been received at the Head Office of Electronics Corporation of India Limited through VOICE mainly in connection with warranty charges. Names of Customers are :

1. Shri Sumer Chand Choradia, Madras
2. Shri P. R. Kamath, Mangalore
3. Dr. R. B. L. Agarwal, Udaipur.

Replies have been sent by Electronics Corporation of India Limited explaining the position to Customers.

(b) Black & White TV is by and large available at most of the Company's outlets off-the-shelf or within a short period and hence a separate list of booking is not maintained.Number of Customers registered for Colour TV sets at each delivery centre is as under:

Centre	Registered No. of Consumers
Hyderabad	2383
Kakinada	64
Vijayawada	403
Tirupathi	40
Calcutta	1669
Bombay.	5348
Pune	453
Ahmedabad	1543
Raipur	599
Nagpur	98
Delhi	4136
Lucknow	1256
Jaipur	1196
Chandigarh	227
Panipat	111
Madras	1228
Government of Maharashtra and others	2116
	22870

A statement showing customer prices at different branches for different models effective from ist October, 1985 is enclosed.

(c) Main features of EC-TV are :

(i) For Colour TV-Multichannel Electronic tuner, 51 CM screen size, quick start picture tube, dual cone loud speaker. Remote control and shutter available as options.

(ii) For Black & White TV—51 CM screen size for Ajanta and Premier models. 36 CM and 30 CM screens for Mini Super and Mini Marvel models respectively.

Expected production of Colour and Black and White TV sets in next twelve mon ti s is Fiftyfive thousand each of Colour TV and Black & White TV Sets. Distribution among different models and delivery at various centres will follow demand pattern.

Statement

EC TV Customer Prices at different branches W.E.F. 1-10-85

Branch	T—1013 Premier Rs.2100+ 400+40+ 200=2740	T—1040 Ajanta 2465+400 ÷40 225= 3130	T—1050 Mini super 1665+30÷ +150= 1854	T—1060 Mini marvel 1520÷25+ 135=1680	T—2040 Spectra 5490+1000 +40+350 =6880	T—2043 Super S.P. With shutters 5800+1000 +50+350 =7200	T—2041 (RC) Spectra Supreme 6670+1000 +40+380 =8090
Calcutta	3267—85	3733—15	2199—70	2003—10	8212—40	8542—60	9658—15
Bombay	3278—00	3744—00	2207—00	2010—00	8229—00	8611—20	9676—00
Pune	3278—00	3744—00	2207—00	2010—00	8229—00	8611—20	9676—00
Nagpur	3245—55	3707—50	2185—40	1990—00	8149—40	8528—40	9582—65
Ahmedabad	3307—00	3780—00	2224—00	2025—00	8339—00	8787—05	9874—00
Raipur	3153—83	3598—23	2134—75	1947—90	7879—65	8246—00	9262—30
Indore	3113—83	3558—23	2094—75	1907—90	7839—65	8206—00	9222—30
Bhopal/Gwalior	3143—83	3588—23	2124—75	1937—90	7869—65	8236—00	9252—30
Hyderabad/Vijayawada/Kakinada	2882—75	3293—10	2166—80	1973—00	7298—45	7575—15	8511—50
Delhi	3017—00	3446—00	2032—00	1850—00	7571—00	7923—00	8902—00
Lucknow	3090—90	3530—00	2082—00	1896—20	7752—55	8112—85	9115—00
Jaipur	2991—00	3413—00	2021—40	1843—20	7482—00	7830—00	8795—00
Chandigarh	3019—50	3449—25	2033—20	1851—35	7581—80	7934—40	8915—20
Panipat	3174—65	3621—60	2148—90	1959—80	7919—40	8286—20	9306—20
Punjab	3180—55	3626—00	2132—15	1944—05	7903—05	8268—05	9282—15
Madras	3041—40	3474—30	2047—95	1864—80	7636—80	7992—00	8979—90
Bangalore	3096—20	3536—90	2084—85	1898—40	7774—40	8136—00	9141—70